

## Quality Policy

**Cancer Patient Care Society (RAHMA)** understands the importance and benefits of establishing, implementing, and maintaining an effective Quality Management System-QMS as part of our operations in offering care services to cancer patients for the UAE community

### **Our philosophy and strategic objectives are:**

All personnel associated with work performed by **RAHMA** shall carry out their duties as per the Quality Management System requirements reference to ISO 9001:2015 and in a safe working environment to maintain cancer care recipient satisfaction for continual improvement in our services

**RAHMA** assures that assessments to all processes are carried out and control measures are provided to deliver quality services

The Quality Management System Representative is the assigned authority in the organization to ensure the establishment, implementation, maintenance, and reporting on the Quality Management System to top management and ensuring the promotion of awareness of system requirements throughout the organization

### **Our strategy and frame of work is demonstrated**

#### **Through the following commitments:**

- Provide the necessary resources to; establish, implement and maintain an effective Quality Management System including identification of risks, opportunities, setting objectives and targets in our processes and operational activities.
- Operate the organization in a safe working environment.
- Comply with relevant legal, contractual and other related requirements.
- Provide direction and training for our employees to increase awareness and competency.
- Continual improvement in Quality related issues and the development of objectives, targets, and programs for process improvements.
- Communicate the Quality Policy and made available to internal & external interested parties and the emphasis on the importance of full implementation and compliance
- Periodic review of the Quality Management System to insure relevance and appropriate for suitability and continual improvement.

**H.E. Prof. Jamal Sanad Al-Suwaidi**  
(Chairman of the Board of Directors)  
01/03/2021